CLM 12.0 Release Notes

December 2025

Software: **CLM Licensing System** | Version: 12.0

Table of Contents

1. INTRODUCTION

CLM (Customer Licensing Management) system is a licensing system provided by 3D Systems that, together with the Entitlement Service (ES) on the cloud, allows you to activate and deactivate your software products.

This release includes improvements to license activation and management, providing a more reliable and streamlined experience. It also introduces general enhancements related to organization-specific customization and bug fixes to improve stability and usability.

For more information, please visit https://support.3dsystems.com/s/article/CimLM-Licensing-Support?language=en_US

Copyright

2. ACTIVATE LICENSE

Software products that use CLM require license activation before use. When you launch the application, the License Manager opens and guides you through activation.

NOTE: In the License Manager, you can click the Help **button at the top right corner of the window to open the CLM Licensing Guide.**

3. NEW FEATURES AND ENHANCEMENTS

3.1. CLM Configuration

A new mechanism was added to allow customization of the software with organization-specific data. This data may include information such as the organization name, activation server URL (ES), and other links referenced by the CLM application.

When working **offline** (without a direct server connection), all names and links displayed in the CLM application — such as in the License Manager and Activation Tool — are taken from the data saved in a configuration file.

When working **online**, the links are retrieved directly from the updated information on the server (ES). This ensures that even if a link or configuration is updated after the software release, the user always accesses the most up-to-date information.
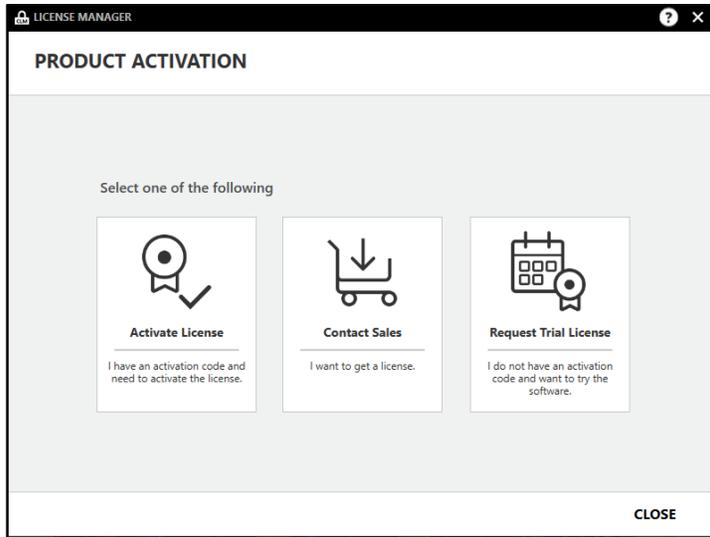
3.2. Changes related to Geomagic and Oqton separation from 3D Systems

The adjustments were made following the divestiture of Geomagic products and Oqton from 3D Systems:
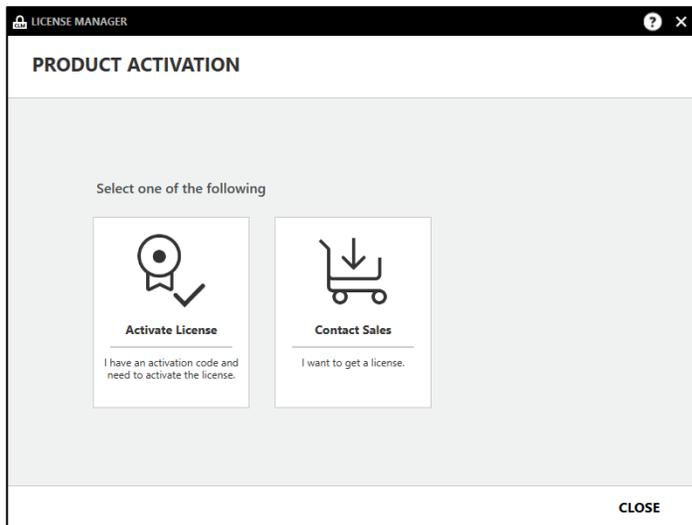- All file certificates associated with Oqton have been replaced with those of 3D Systems.
- Messages, text, and images containing references to Oqton were replaced.

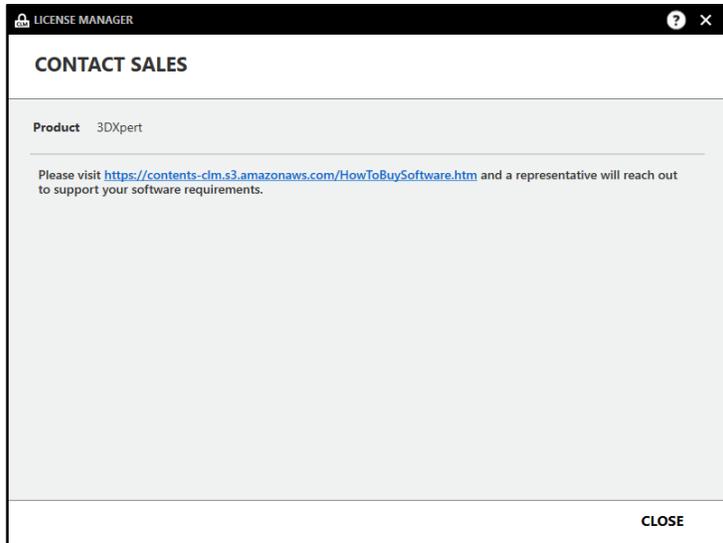## 3.3. Product Activation and Contact Sales – dialog updates.

- The text shown in the Product Activation dialog was changed to show "Contact Sales" instead of "Purchase."

- The order of the cards was changed to display the trial at the end, so that in case the application does not use trials, the dialog still maintains a proper layout.
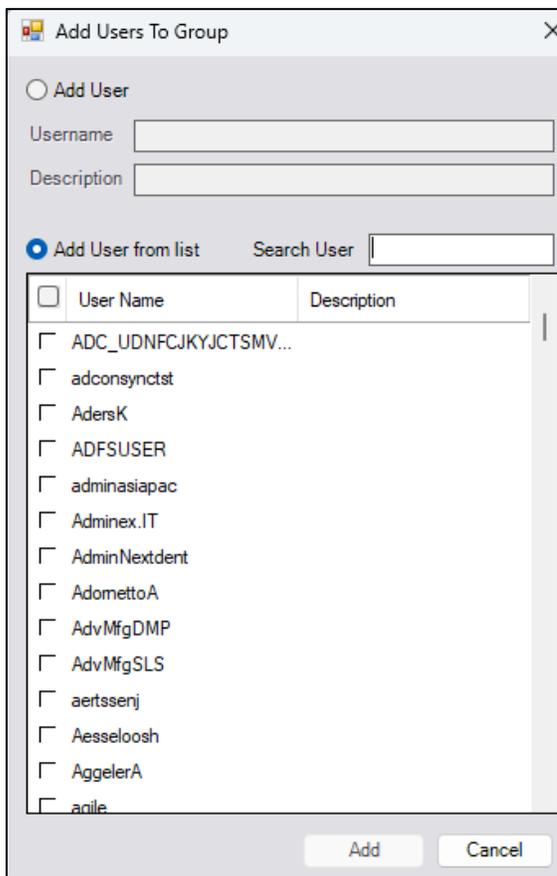

- The Contact Sales (former "Purchase License") dialog was updated: text was improved, and links are now retrieved online from ES or from the configuration file (while working offline).
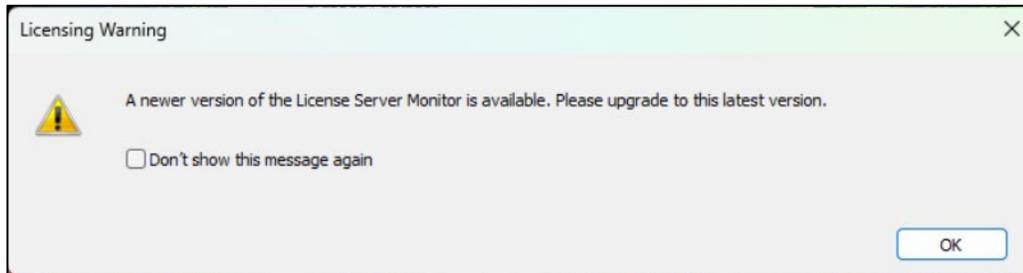
3.4. Add search option to search for users in the Group Manager

A new ability was added to search for users when adding them to a group:

3.5. Change message for Server Update

The message prompting to update the license server was improved:

4.BUG FIXES

This section lists issues that have been resolved since the last version of the CLM Licensing System.

Usability

•	**SBUL-982**	License Server installer executable does not display correctly.
•	**SBUL-993**	HASP Admin-mode keys interfere with the activation of dongle licenses.
•	**SBUL-1020**	City and street fields exceeded Salesforce character limitations.

Offline Activation

•	**SBUL-949**	Problems with drag-and-drop of a CML file into the Product Activation dialog for offline activation.

3D Systems, Inc.
345 California St, Suite 600 San Francisco, CA 94104 www.3dsystems.com